

## 2<sup>nd</sup> Thematic Meeting

### Digitalisation in Social Services: Defining opportunities for social partners, barriers and how to prepare for the future

➤ **Date:** 24/10/2018 ➤ **Start Time – End Time:** 9h – 17h00 ➤ **Venue:** 1, Rue Guimard, 1000, Bruxelles ➤ **Version:** Final

Timing	Agenda Item Number	Agenda Item	Chair/Speaker
9h00		Registration and coffee	
9h30		Introduction: Contextualisation, Objectives, Planned Outcomes	Gregor Tomschizek, President of the Federation of European Social Employers
			Mathias Maucher, Policy Officer Health and Social Services, EPSU
10h00		Robotisation, digitalisation and platforms: What implications for social services and their social partners?	Chaired by Luca Scarpello, EPSU
		Perspectives from European institutions and agencies	
		- First findings from the EUROFOUND research	Corine van der Schans, EUROFOUND
		- European Commission: DG CONNECT	Dr. Christoph Klein, DG CONNECT
		Q&A (20 mins)	
11h00		Coffee Break	
11h30		Perspectives from social partners in social services	Chaired by Elise Lay, Board Member of the Social Employers
		- Presentation of the OSE-EPSU research "Impact of digitalisation on job quality in European public services: the case of homecare workers"	Ramon Peña Casas, OSE

		<ul style="list-style-type: none"> <li>- Intervention by Olivier Brolis, researcher and guest lecturer at University of Louvain</li> </ul>	Olivier Brolis, CIRTES-UCL
12h30		Q&A (20 mins)	
12h30		Lunch	
13h30		<b>Practical Examples</b> <ul style="list-style-type: none"> <li>- Promising Practices Social Employers</li> </ul>	Chaired by Sylvain Renouvel, NEXEM  Armin Geissler, AWO Regional Association Braunschweig  Francesca Scocchera, Cooperativa Sociale COOSS Marche Onlus
		<ul style="list-style-type: none"> <li>- Promising Practices EPSU</li> </ul>	Alison Roche, UNISON  Stefano Sabato, FP CGIL
15h00		Coffee Break	
15h30		<b>Identifying challenges &amp; opportunities and establishing next steps</b> <ul style="list-style-type: none"> <li>- Social Employers perspective by member</li> <li>- EPSU perspective by member</li> </ul>	Chaired by Mathias Maucher, EPSU
		Discussion	
16h15		<b>Concluding remarks</b>	Gregor Tomschizek, President of the Social Employers  Maryvonne Nicolle, CFDT Santé Services Sociaux, France + President EPSU SC HSS

